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#### Introduction

### Service and warranty booklet

The service and warranty booklet belongs to your vehicle and should therefore remain within the vehicle when you sell it on.

It contains the applicable warranty conditions for your Corvette / Camaro, documentation on the service and maintenance work carried out and work done by Corvette / Camaro Assistance in the event of a breakdown.

Please have this booklet with you whenever you bring your vehicle for maintenance to the workshop. Proof of all service checks and work carried out in accordance with the work specifications is required if any warranty claims are to be met and is advantageous when selling on the vehicle.

Our service staff work with the most modern workshop and diagnostics devices and are familiar with the specific service requirements of our Corvette / Camaro vehicles. In addition, we always keep our technical equipment fully up to date in our workshops.

Therefore, we recommend that you use Corvette / Camaro original parts and accessories and ensure that they are fitted correctly by a Corvette / Camaro Authorised Repairer.

Cadillac Europe GmbH reserves the exclusive right to modify or supplement this service and warranty booklet.

#### Cadillac Europe GmbH

# International warranty certificate

#### 1st owner

Vehicle model

Vehicle identification number

Customer name/number

Registration plate number

City, date

Stamp and signature of supplying Corvette / Camaro Authorised Repairer

In accordance with the national laws on data protection, Cadillac Europe GmbH retains personal details of the purchasers of new Corvette / Camaro vehicles for the purposes of customer service.

This document entitles you to commission any Corvette / Camaro Authorised Repairer in Europe to carry out service checks and warranty work.

The warranty comes into force at the time of delivery or first registration, whichever occurs first.

#### 2nd owner

Customer name/number

Registration plate number

#### 3rd owner

Customer name/number

Registration plate number

#### 4th owner

Customer name/number

Registration plate number

# Vehicle data / pre-delivery inspection

### Pre-delivery inspection and vehicle delivery

Before delivering the vehicle, we carried out a thorough pre-delivery inspection in order to ensure that your Corvette / Camaro vehicle is in proper operating condition.

We have provided you with information on the service intervals, engine oil changes, required oil level checks and handed over the predelivery inspection checklist.

Vehicle data	Prepared by
Model	Corvette / Camaro Distributor who made the delivery
Vehicle identification number	-
	Corvette / Camaro Distributor number
Engine type, number	
	City
Transmission	
	Date
Colour, code	
	Stamp and signature of supplying
Upholstery, code	Corvette / Camaro Authorised Repairer
Key number	
Data of first we distriction	
Date of first registration	

# Service confirmation

The servicing carried out is documented on the following pages.

A service should be carried out whenever the service display indicates it but not later than according to service intervals mentioned in the Owner's Manual.

Please see Owner's Manual for permitted engine oil qualities and engine oil viscosities.

### The work is marked with yes or no

Yes = was exchanged or replaced

No = no exchange necessary

#### Note

Predefined details must not be altered.

Ser	vice:	Interim $\square$	1	Main □	
Date	Э	km			
Eng	ine c	il			
Gra	de:	dexos 1 □	dex	os 2 🗆	
	GM-I	_L-A-025 □	GM-LL-B	-025 □	
	A	ACEA A3 □	B4 □	C3 🗆	
Visc	cosity	<b>':</b>	W-		
Anti	-free	ze, coolant		°C	
Yes	No			_	
		Battery (rac	dio remote d	control)	
		Pollen filter	,		
		Air cleaner element			
	☐ Ribbed V-belt				
		Toothed belt			
	☐ Transmission fluid				
		Brake fluid			
		Tyre repair kit			
		Brake pads front / rear			
		Spark plugs			
	□ Coolant				
		Authoricad	ropairor		

#### 6 Service confirmation

Service: Interim □ Main □ Date km	Service: Interim □ Main □ Date km	Service: Interim □ Main □ Date km
Engine oil  Grade: dexos 1	Engine oil  Grade: dexos 1	Engine oil  Grade: dexos 1

Service: Interim ☐ Main ☐ Date km	Service: Interim ☐ Main ☐ Date km	Service: Interim ☐ Main ☐ Date km
Engine oil  Grade: dexos 1	Engine oil  Grade: dexos 1	Engine oil  Grade: dexos 1
Authorised repairer stamp and signature	Authorised repairer stamp and signature	Authorised repairer stamp and signature

#### Service confirmation

8

Service: Interim □ Main □ Date km	Service: Interim □ Main □ Date km	Service: Interim □ Main □ Date km
Engine oil  Grade: dexos 1	Engine oil  Grade: dexos 1	Engine oil  Grade: dexos 1

Service: Interim ☐ Main ☐ Date km	Service: Interim ☐ Main ☐ Date km	Service: Interim □ Main □ Date km
Engine oil  Grade: dexos 1	Engine oil  Grade: dexos 1	Engine oil  Grade: dexos 1

# Additional engine oil and filter change

Please see Owner's Manual for permitted engine oil qualities and engine oil viscosities.

Date km	Date km
Engine oil  Grade: dexos 1 □ dexos 2 □  GM-LL-A-025 □ GM-LL-B-025 □  ACEA A3 □ B4 □ C3 □  Viscosity: W-	Engine oil  Grade: dexos 1
Diesel fuel filter: replace or drain water	Diesel fuel filter: □ replace or drain water
Authorised repairer stamp and signature	Authorised repairer stamp and signature
Date km	Date km
Engine oil  Grade: dexos 1 □ dexos 2 □  GM-LL-A-025 □ GM-LL-B-025 □  ACEA A3 □ B4 □ C3 □  Viscosity: W-	Engine oil  Grade: dexos 1
Diesel fuel filter: replace or drain water	Diesel fuel filter: replace or drain water
Authorised repairer stamp and signature	Authorised repairer stamp and signature

Date km	Date km	Date km
Engine oil  Grade: dexos 1 □ dexos 2 □  GM-LL-A-025 □ GM-LL-B-025 □  ACEA A3 □ B4 □ C3 □  Viscosity: W-	Engine oil  Grade: dexos 1	Engine oil  Grade: dexos 1
Diesel fuel filter: replace or drain water	Diesel fuel filter: replace or drain water	Diesel fuel filter: replace or drain water
Authorised repairer stamp and signature	Authorised repairer stamp and signature	Authorised repairer stamp and signature
Date km	Date km	Date km
Engine oil  Grade: dexos 1 □ dexos 2 □  GM-LL-A-025 □ GM-LL-B-025 □  ACEA A3 □ B4 □ C3 □  Viscosity: W-	Engine oil  Grade: dexos 1	Engine oil  Grade: dexos 1 □ dexos 2 □  GM-LL-A-025 □ GM-LL-B-025 □  ACEA A3 □ B4 □ C3 □  Viscosity: W-
Diesel fuel filter: replace or drain water	Diesel fuel filter:	Diesel fuel filter:
Authorised repairer stamp and signature	Authorised repairer stamp and signature	Authorised repairer stamp and signature

# Corrosion protection service

### Body and underbody corrosion protection service

To maintain the Corvette / Camaro warranty against corrosion, the vehicle must be subjected to an inspection by a Corvette / Camaro Authorised Repairer every 12 months.

The vehicle must be submitted to the workshop in a clean state so that the corrosion protection service can be carried out. Please bear in mind that this applies to the underbody, wheel arches, etc. as well as to the outside of the vehicle. If you are unsure about this point, we recommend that you seek the advice of your Corvette / Camaro Authorised Repairer in advance.

All paint damage must be repaired before the corrosion protection service by a paint and bodyshop in accordance with guidelines issued by Corvette / Camaro.

To maintain the warranty, all prescribed corrosion protection services must be confirmed in the relevant form on the following pages.

### Recommendations for collision damage repairs

Body and paintwork repairs must be performed in accordance with guidelines issued by Corvette / Camaro so that they meet the requirements for permanent corrosion protection and corrosion protection measures carried out on repair.

As faulty or inadequate repairs can be "concealed", we must exclude from the warranty areas of the vehicle where paintwork repairs have taken place.

Your Corvette / Camaro Authorised Repairer has the necessary qualifications, equipment and materials to perform corrosion protection measures properly. If necessary after repair he will recommend further sensible measures to maintain value of your vehicle.

### Visual inspection and confirmations

When the vehicle is being checked, a visual inspection of the paintwork, bodywork and corrosion protection of the underbody is prescribed to check for damage. The customer will be notified in writing of any damage and its rectification. Any damage and confirmation of servicing carried out will be noted on the following pages.

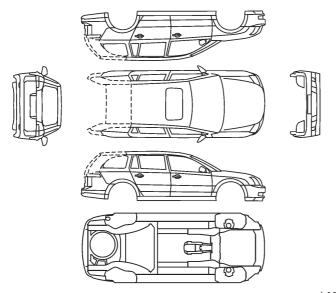
#### **Damage**

Rectification of the damage observed is available at extra cost.

#### Separate service

The corrosion protection service is necessary even following expiry of the vehicle warranty in order to maintain the warranty against rust penetration.

The graphic is applicable to all models.



L0010783

#### Mark test result using relevant symbol:

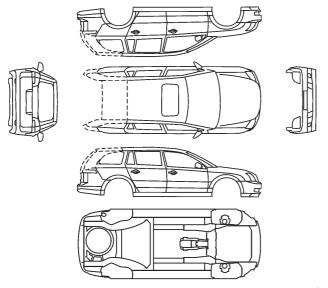
- Stone chips
- O Dent/bump
- + Scratch

- Bodywork damage
- # Paintwork damage
- ► Underbody protection damaged

1. Inspection Vehicle OK						
Yes		No				
Vehic	le repai	red				
Yes		No				
			age repaired to uidelines			
Comn	Comments					
Date						
km						

#### 14 Corrosion protection service

The graphic is applicable to all models.



L0010783

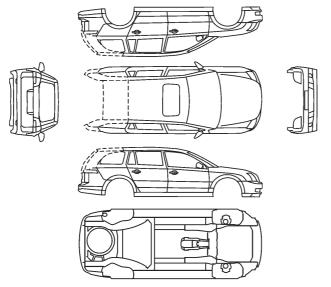
#### Mark test result using relevant symbol:

- Stone chips
- O Dent/bump
- + Scratch

- Bodywork damage
- # Paintwork damage
- Underbody protection damaged

	spections of the original of t	on		
Yes		No		
Vehic	le rep	aired		
Yes		No		
			nage repaire guidelines	d to
Comr	nents			
Date				
km				

The graphic is applicable to all models.



L0010783

#### Mark test result using relevant symbol:

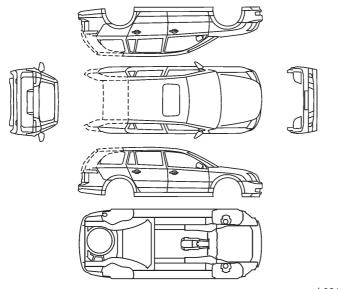
- Stone chips
- O Dent/bump
- + Scratch

- Bodywork damage
- # Paintwork damage
- ► Underbody protection damaged

<b>3. Inspection</b> Vehicle OK				
	No			
le rep	aired			
	No			
		nage repaired to guidelines		
Comments				
	le OK  le rep  ent / bette / C	le OK  □ No le repaired  □ No ent / body damette / Camaro g □ No		

#### 16 Corrosion protection service

The graphic is applicable to all models.



L0010783

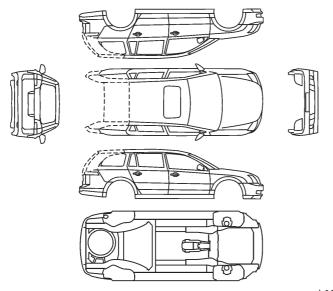
#### Mark test result using relevant symbol:

- Stone chips
- O Dent/bump
- + Scratch

- Bodywork damage
- # Paintwork damage
- Underbody protection damaged

<b>4. Inspection</b> Vehicle OK						
Yes		No				
Vehic	le repai	red				
Yes		No				
Corve			nage repaired to juidelines			
Date						
km						
-						

The graphic is applicable to all models.



L0010783

#### Mark test result using relevant symbol:

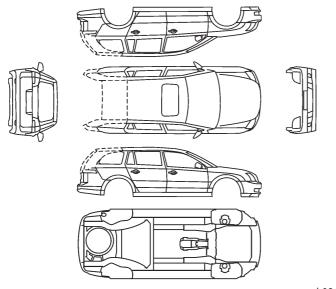
- Stone chips
- O Dent/bump
- + Scratch

- Bodywork damage
- # Paintwork damage
- ► Underbody protection damaged

<b>5. Inspection</b> Vehicle OK						
Yes		No				
Vehic	le rep	aired				
Yes		No				
			nage repaired to juidelines			
Comn	nents					
Date						
km						

#### 18 Corrosion protection service

The graphic is applicable to all models.



L0010783

#### Mark test result using relevant symbol:

- Stone chips
- O Dent/bump
- + Scratch

- Bodywork damage
- # Paintwork damage
- Underbody protection damaged

	<b>pectio</b> le OK	on	
Yes		No	
Vehic	le repa	aired	
Yes		No	
			nage repaired to guidelines □
Comr	ments		
Date			
km			

# Corvette / Camaro warranty terms

This warranty provided by the manufacturer does not adversely affect the statutory rights of the purchaser against the seller and gives remedies in addition to those against the seller under the contract of sale. Claims by the purchaser, in particular for a defect on a vehicle, against the selling Corvette / Camaro Distributor, remain unaffected by the warranty.

# 1. Warranty for new Corvette / Camaro vehicles

#### 1.1. General warranty

General Motors Overseas Distribution Limited,

100 Renaissance Centre,

Detroit

USA

(referred to below as "Corvette / Camaro")

guarantees for motor vehicles of its manufacture, that each vehicle is free from defects according to the state of the art for a period of 36 months/ 100 000 km. The warranty is valid from delivery from the supplying Corvette / Camaro Distributor or from first registration, whichever occurs first (warranty start date).

### 1.2. Two-Stage satisfaction procedure

Your satisfaction is important to your dealer and to Corvette / Camaro.

Normally, any concerns with the sales transaction or the operation of your vehicle will be resolved by your dealer's sales or service departments. If your concern has not been resolved to your satisfaction, the following steps should be taken:

1. Discuss your concern with a member of the dealer or service centre management. Concerns can often be quickly resolved at that level. If the concern has already been reviewed with the sales or service manager, contact the owner of the dealership or the general manager. 2. If your concern cannot be resolved quickly by the dealer or service centre management, – contact the Corvette / Camaro Customer Assistance Centre.

Mailing Address:

Corvette / Camaro Customer Assistance Centre

Box 1062

SE-164 25

Kista

Stockholm

Sweden

E mail:

corvette.europe@gm.com camaro.europe@gm.com

Telephone contact numbers are listed below and can be accessed at www.chevroleteurope.com

#### **Corvette / Camaro Customer Assistance Telephone Numbers**

Country	Local phone number	International phone number
Austria	0800 068890	0043 800068890
Belgium	080058021	0032 80058021
Bosnia and Herzegovina	(033)-282 102	00387 33282102
Bulgaria	N/A	0044 2076601503
Croatia	N/A	0044 2076601503
Cyprus	N/A	0044 2076601503
Czech Republic	800720066	0042 0800720066
Denmark	80400123	0045 80400123
Estonia	N/A	0044 2076601503
Finland	N/A	0044 2076601503
France (+ Corsica)	0805980246	0033 805980246
Germany	08006270977	0049 8006270977
Greece	080033154416	0800 33154416
Italy	800597495	0039 800597495
Latvia	N/A	0044 2076601503

#### **Corvette / Camaro warranty terms**

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Country	Local phone number	International phone number
Lithuania	N/A	0044 2076601503
Luxembourg	8004 0032	003528004 0032
Malta	N/A	0044 2076601503
Netherlands	08000205902	00318000205902
Norway	N/A	0044 2076601503
Poland	N/A	0044 2076601503
Romania	N/A	0044 2076601503
Slovakia	N/A	0044 2076601503
Slovenia	N/A	0044 2076601503
Spain	0800000158	0034800000158
Sweden	0201203247	0046201203247
Switzerland (+ Liechtenstein)	0800199129	0041800199129
U.K.	08000260062	00448000260062

### 1.3. General Rules for the warranty provided herein

The warranty is linked to the vehicle and continues to apply if the owner changes.

All warranty claims will expire at the end of the warranty period. For a warranty issue reported within the warranty period but not repaired by its expiry, the warranty period is extended until repair of this issue. If the issue could not be demonstrated or the presence of the issue or its repair is disputed, the warranty expires two months after the last repair or declaration by the Corvette / Camaro Authorised Repairer or Corvette / Camaro that the fault has been eliminated or no fault is present. An interruption or restart of the warranty period by repair or checking of the issue or negotiations on circumstances justifying the claim is excluded.

Promises by third parties of any type which deviate in any way from the scope and conditions of warranty described here are not binding on Corvette / Camaro.

#### 2. Scope of the warranty

#### 2.1. General

a) The warranty applies exclusively to free of charge repair of the vehicle by a Corvette / Camaro Authorised Repairer, i.e. Corvette / Camaro obligations under this warranty are limited to repairing or replacing at its option any parts by a Corvette / Camaro Authorised Repairer. The repair or replacement of defective parts will be made by the Authorised Repairer to whom the vehicle is returned, without charge for parts and labour.

- b) For the parts fitted during a repair, until expiry of the warranty period according to paragraph 1, the same warranty is given as for the motor vehicle, i.e. the warranty is not extended by the repair or replacement of parts even for the parts rectified or replaced. No further claims can be made on the basis of the warranty. Replaced parts become the property of Corvette / Camaro.
- c) Warranty claims can only be made on presentation of the service and warranty booklet with confirmed services and the warranty certificate completed and signed by the supplying Corvette / Camaro Authorised Repairer.
- d) Corvette / Camaro reserves the right to appoint its engineer to inspect the vehicle prior to any repair or replacement of parts covered.

e) The warranty is valid until express confirmation by Corvette / Camaro, only under the condition that, in the context of any subsequent inspections (e.g. parts inspections), the legitimacy of the warranty claim is confirmed. If the inspection indicates that this is not a case of warranty repair, the costs are borne by the commissioner.

#### 3. Exclusions from warranty

## 3.1. Scheduled / non scheduled maintenance, consumable items

Routine service and maintenance are not covered by the warranty. Replacement of maintenance items including but not limited to filters, gaskets and sundry items or 'top up' of consumable fluids, including but not limited to: oils, gases, coolant, brake fluid, windscreen wash solution and antifreeze, is covered only when they are used as part of a warranty repair on a different component, provided they are not due for replacement under the requirements of the service schedules.

The following items are considered as maintenance but have been excluded from regular service schedules because the frequency of their replacement will vary according to the operating conditions of the vehicle:

- wheel balancing and alignment
- regeneration of diesel particle filter
- aligning body components such as strikers and hinges
- elimination of vibration noises caused by body parts or misalignment of body, wheels or suspension

- adjustment of the following:
- brakes
- handbrake
- clutch
- gearshift
- ribbed V-belts
- ignition
- engine timing
- headlights
- front wheel geometry
- doors
- bonnet
- tailgate
- flaps
- sunroof
- windows

#### 3.2. Wear and tear items

Natural wear of any component is excluded from the warranty. Depending on operating conditions and the owner's driving habits, additional wear and tear of components may take place and the rectification of any faults generated in this way are considered not to be covered by the warranty.

The following components are generally considered wear and tear items and therefore excluded from warranty:

- brake linings, brake drums, brake disc and brake pads
- clutch release bearings, clutch pressure plates and centre plates
- tyres
- wiper blades and rubbers
- auxiliary drive belts

- toothed belts and ribbed V-belts
- interior/exterior trims, mouldings, weather strips
- seat and backrest covers
- floor coverings
- glass breakage (due to external influence)
- heated window elements (due to damage)
- spark plugs
- exhaust pipes and silencers
- batteries for radio remote controls
- fuses
- light bulbs excluding Xenon headlamp bulbs
- gas springs for tailgate and bonnet
- shock absorbers and MacPherson struts

#### 3.3. Other exclusions

Warranty claims are further excluded

- a) if the services (inspections according to the Corvette / Camaro service plan) specified by Corvette / Camaro or other repairs are not performed on time or not in accordance with manufacturer's specifications. The exclusion does not apply where proof has been provided that the damage is not caused by the omitted or delayed service. Services performed must be documented:
- b) for assemblies which are directly or indirectly affected by parts (e.g. tuning or styling parts) subsequently fitted to the motor vehicle and which do not form part of the original Corvette / Camaro accessories, or if the motor vehicle has been modified in a manner not approved by Corvette / Camaro;
- c) if the vehicle, without the prior approval of Corvette / Camaro, was filled with fuel of incorrect specification, including so-called

- biodiesel and the resulting damage affects vehicle components, the function of which could be adversely affected by filling with fuel of incorrect specification. The same applies for operation with operating fluids of incorrect specification, e.g. engine oil:
- d) if the motor vehicle has been used for competitions, races, rallies, record attempts or similar sports events or activities, or used off-road unless approved by Corvette / Camaro;
- **e)** if the vehicle is a total economical write-off;
- f) if vehicle identification number of the motor vehicle has been altered or removed or if it cannot be identified or does not correspond to the data present in this service and warranty booklet;
- **g)** for sealed components, if the seal is broken;
- h) for breakdown or damage to parts (whether guaranteed or not) caused by frost, water, blockages

- due to freezing liquids, contaminants building up, sludge or silt, or other waste matter that has prevented the parts from working properly;
- i) if the odometer has been tampered with, altered or disconnected.

This warranty also does not apply if the original cause of a defect stems from

- a) a failure to observe Corvette / Camaro specifications on care and treatment of the vehicle (e.g. as specified in the Owner's Manual) including but not limited to omission of taking appropriate action in the event of warning lights appearing or failure to correct detected defects:
- b) repair or servicing of the motor vehicle not performed by a Corvette / Camaro Authorised Repairer;
- c) improperly handling or overstressing of the motor vehicle;

- d) external mechanical or chemical influences have affected the motor vehicle (in the case of paintwork or bodywork damage, in particular stone chips, rust film, industrial emissions, bird droppings); or
- e) failure to report and to rectify a defect which was already apparent during motor vehicle delivery immediately after delivery, or a defect which becomes apparent at a later date immediately after it became apparent as specified in chapter 2;
- f) failing of the owner to make the expected steps to relieve the damages incurred.

For tyres, Corvette / Camaro only provides warranty if the end customer has first claimed on the manufacturer of these products. Legal action is not required. For any conversions made by third parties and supplied by Corvette / Camaro or a third party, Corvette / Camaro does not grant any warranty.

Incidental or consequential costs such as hotel charges, car hire, and loss of personal effects or income are not recoverable under the terms of the warranty.

### 4. Warranty against rust perforation

- a) Corvette / Camaro guarantees that no rust perforation of the bodywork (corrosion from inside to outside, perforation) will occur as a result of defective materials or workmanship, providing that the vehicle has been used normally in the intended manner.
- b) The warranty is valid for a period of 6 years, from the date of delivery from the supplying Corvette / Camaro Distributor or from first registration, whichever occurs first. For Corvette / Camaro offered body conversions the warranty is valid for a period of 3 years. The warranty is linked to the vehicle and continues to apply if the owner changes. The service and warranty booklet must also be handed over to the next owner so that the benefit of the warranty against rust penetration is also transferred.

- c) For the parts fitted during repair, until expiry of the warranty period, the same warranty is given as for the motor vehicle, i.e. the warranty is not extended by the repair or replacement of parts even for the parts repaired or replaced. Replaced parts become the property of Corvette / Camaro.
- d) The warranty against rust penetration is restricted to a Corvette / Camaro Authorised Repairer restoring the vehicle to a condition corresponding to the normal wear on the vehicle according to age, mileage and state of maintenance at the time of repair. If the repair costs exceed the time value of the vehicle without the rust penetration damage covered by the warranty, only the time value is remunerated.
- e) The warranty is dependent on the corrosion protection inspections specified in the service and warranty booklet having been performed without omission by a Corvette / Camaro Authorised Repairer and being documented by corresponding entries in this service and warranty booklet, and bodywork damage found to be at risk of corrosion due to external influences being repaired within 2 months from detection by a Corvette / Camaro Authorised Repairer.
- f) Any rust damage found in the interim must be presented immediately to a Corvette / Camaro Authorised Repairer for repair. All warranty claims will expire at the end of the warranty period in accordance with 4.b. In the event of a rust penetration damage reported within the warranty period which is not rectified, the warranty period will continue to apply until this identified issue is rectified up to a maximum of 2 months following the end of the warranty period.
- g) Interruption or restarting of the warranty period due to repair or evaluation of the complaint or negotiations on the circumstances surrounding the complaint is excluded.

#### This warranty does not apply

- a) Where corrosion results from fitting parts (e.g. accessories, tuning or styling parts) which are not approved by Corvette / Camaro or where approved parts are fitted other than in accordance with the manufacturer's instructions; or
- b) if the motor vehicle has been used for competitions, races, rallies, record attempts or similar sports events or activities or
- c) to any part of the bodywork which has suffered accidental damage, unless that damage has been repaired to the standard specified by Corvette / Camaro, and where the repair involves the fitting of new parts, such parts are original Corvette / Camaro parts or approved Corvette / Camaro parts; or

- d) where corrosion results from damage to the paintwork and other protective surfaces by extraneous factors including, but not limited to, stone chips, scratches, accidental damage, atmospheric pollution or the application of corrosive materials
- e) warranty claims from the warranty against rust penetration are also not applicable in the cases mentioned in section 3.3.

Rectification of collision damage bodywork and paintwork must be performed in accordance with the Corvette / Camaro guidelines. For welding work on Corvette / Camaro motor vehicles, the Corvette / Camaro guidelines must be observed in order to guarantee the safety of the motor vehicle after repair and meet the requirements of permanent corrosion protection and corrosion protection measures.

#### 5. Geographic Coverage

Corvette / Camaro Warranties are valid for repair performed by a Corvette / Camaro Authorised Repairer within the European Union, Norway and Switzerland.

## Corvette / Camaro Assistance

Your choice of a new Corvette / Camaro was a truly positive one. You now own a vehicle that stands for driving pleasure, reliability, comfort and safety. Part of its overall safety includes individual service that guarantees that you will always remain mobile.

If a technical problem should arise despite the most modern of technology and highest of quality standards, don't be concerned. As the owner of a new Corvette / Camaro, there is no need to agonise over a possible breakdown. Corvette / Camaro Assistance will get you up and running again. Simply call the Corvette / Camaro Assistance number and our skilled, courteous workers will handle the rest. For 36 months from the initial registration of your new

Corvette / Camaro, we will ensure your mobility around the clock in more than 40 European countries.

All that is required in order to reap the benefits of Corvette / Camaro Assistance during the first 36 months from initial registration is that you carry out the prescribed service work at the proper intervals.

#### Important:

In the event of a breakdown, the Corvette / Camaro Assistance Centre must always be called before any services are arranged.

Costs for any services not arranged through or preapproved by the Corvette / Camaro Assistance Centre will not be covered.

All Countries and the emergency numbers are listed at the end of this booklet.

# An overview of the services provided by Corvette / Camaro Assistance:

- Roadside Assistance
- Towing
- Rental Car
- Onward or Homeward Travel
- Hotel Accommodation
- Vehicle Collection
- Spare Parts Dispatch
- Bank Arrangements

#### Before calling...

Ensure that you have the following important information at hand:

- the telephone number where you can be reached
- the location of the vehicle
- cause or description of the breakdown
- vehicle identification number and registration plate
- colour of the vehicle
- registration date

#### **Definition**

#### **Breakdown**

A breakdown is a sudden and unforeseeable malfunction of the insured vehicle which is caused by a fault in mechanical parts or electrical equipment that disables the insured vehicle and is covered by the technical warranty.

The term breakdown also refers to

- tyre damage
- loss of battery power
- broken keys

The term breakdown does not refer to events such as general product recall, routine or other service checks, inspections, or the installation of accessories.

Accidents, theft, fire, glass breakage, lost keys, lock out, wrong fuel, fuel shortage and trailer defects are not considered breakdowns in the above sense.

### Corvette / Camaro Assistance Centre

Selected service stations in each country that are manned around the clock and offer you the support of qualified personnel.

The services in detail:

#### 1. Roadside Assistance

If the insured vehicle is no longer driveable due to a breakdown, the Corvette / Camaro Assistance Centre dispatches an Assistance Vehicle to

make the vehicle driveable where it stands and covers the costs of this dispatch as well as travel to and from the scene and supplies used by the Assistance vehicle.

Technical measures undertaken during Roadside Assistance do not affect the "Corvette / Camaro New Vehicle Warranty".

Roadside Assistance is only available on streets open to public traffic and at home, provided it is possible and permitted by law. Roadside Assistance does not include vehicle recovery.

Roadside Assistance also applies to safety-related defects in the following components: Seat Belts, Windscreen wipers, Direction indicators, Lights in the front and rear.

#### 2. Towing

If the insured vehicle is no longer driveable due to a breakdown and the Roadside Assistance specified in item 1 is unsuccessful, the Corvette / Camaro Assistance Centre undertakes towing measures. The

vehicle is then towed to the nearest Corvette / Camaro Authorised Repairer.

If the breakdown occurs in the area in which the vehicle was originally purchased, the vehicle can be towed to that Corvette / Camaro Authorised Repairer for repair upon request provided that this does not entail increased costs.

Any trailer or caravan attached to the vehicle will be towed to the same workshop.

### 3. Rental car (self driven Rental Car)

If the insured vehicle is no longer driveable due to a breakdown, the Roadside Assistance specified in item 1 is unsuccessful and the repair at the workshop to which the vehicle was towed requires more than 2 hours, the Corvette / Camaro Assistance Centre shall provide a Rental Car. Rental Car costs shall be covered (excl. additionally required options) until repair is completed, with a maximum of 15 days.

Please note that Rental Car companies often require a credit card as security for their services.

This service is not available if a service described in item 4 (travel by train or air) or item 5 (Hotel accommodation) is chosen.

### 4. Onward/homeward travel (by train or air)

If the insured vehicle is no longer driveable due to a breakdown and the repair at the workshop to which the vehicle was towed requires more than 2 hours. Corvette / Camaro Assistance shall cover the cost of a first class railway ticket. If such train travel should exceed 6 hours. Corvette / Camaro Assistance shall cover the cost of an economy class plane ticket. The covered costs are for travel of the authorised person or persons from the point of breakdown to his or her residence or to the proven original destination. Reimbursement is limited to 613 Euro per person.

This service is not available if a service described in item 3 (Rental Car) or item 5 (Hotel accommodation) is chosen.

#### 5. Hotel accommodation

If the insured vehicle is no longer driveable due to a breakdown, if it is located 80 km or more from the residence of the authorised person or persons and cannot be made drivable on the day of the breakdown and if the authorised person or persons must spend the night, the Corvette / Camaro Assistance Centre shall cover the cost of accommodation in a hotel with 3 stars or a similar class.

The authorised person or persons will be compensated for hotel costs incurred until repair is completed, with a maximum of 4 nights. Only the costs of accommodation are covered, extras are not included.

This service is not available if a service described in item 3 (Rental Car) or item 4 (Travel by train or air) is chosen.

#### 6. Combination option

As an exception, the services described in item 3 (Rental Car), item 4 (Travel by train or air) and item 5 (Hotel accommodation) can be combined. This, however, requires express approval from the Corvette / Camaro Assistance Centre.

#### 7. Vehicle collection

If the insured vehicle is to be picked up by the owner, the driver or an authorised representative after repair, reimbursement will be paid for the cost of a first class railway ticket. If such a train travel should exceed 6 hours, the cost of an economy class plane ticket will be covered.

Reimbursement for train or flight costs will only be made for one person at no more than 613 Euro.

#### 8. Spare parts dispatch

If replacement parts are necessary to make the insured vehicle driveable after a breakdown abroad and it is not possible to procure the parts in the country in which the breakdown occurred, the Corvette / Camaro Assistance Centre shall procure the

parts and send them to the workshop in question or to the nearest airport. In addition, the Corvette / Camaro Assistance Centre shall handle any customs formalities.

Shipping charges will be covered. Costs for the replacement part and customs duties will not be reimbursed.

#### 9. Bank arrangements

If an emergency situation arises in conjunction with the repair of the insured vehicle abroad, the Corvette / Camaro Assistance Centre will advise and help the authorised person to the greatest possible extent when using regional bank details to establish a personal line of credit.

### General conditions 1. Start of coverage

For new vehicles, the insurance coverage for a vehicle registered for Corvette / Camaro Assistance begins on the date of initial registration or final delivery, whichever occurs first.

#### 2. Coverage period

Up to 36 months after first registration.

#### 3. Condition

The prescribed service work must be carried out at the proper intervals. Services will not be covered for defects stemming from use of parts that are not Genuine Corvette / Camaro parts.

#### 4. Service readiness

Around the clock, 365 (366) days a year, 24 hours a day.

#### 5. The following are covered:

All new Corvette / Camaro vehicles which have been purchased from an authorised Corvette / Camaro Distributor in Europe for the first time and which are registered.

Rental Cars, driving school vehicles in commercial use and taxis are only insured for "Roadside Assistance" and "Towing".

#### 6. Scope

Coverage is granted for damages within the geographical area known as Europe, including the following countries:

Andorra, Belgium, Bosnia-Herzegovina, Bulgaria, Cyprus, Croatia, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, United Kingdom, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia (FYROM), Malta, Monaco, Netherlands, Norway, Austria, Poland, Portugal, Republic of Ireland, Romania, San Marino, Sweden, Switzerland, Slovakia, Slovenia, Spain, Czech Republic.

Countries and emergency numbers are listed at the end of this booklet.

#### 7. Authorised persons

Coverage extends to the owner, authorised driver and each authorised passenger of the insured vehicle, up to a limit of 9 persons.

#### 8. Damages not covered

The following are not covered:

- a) Damages resulting from great force, war risks, strike, impoundment, official force, official bans, explosion of objects as well as nuclear and radioactive impact;
- b) Damages resulting from participation in motor sport events and corresponding test laps;
- **c)** Damage to the load or loss of earnings resulting from the breakdown;
- **d)** Breakdown resulting from a defective trailer;
- **e)** Accidents<sup>1) 2)</sup>, vandalism<sup>1)</sup>, theft<sup>1)</sup>, fire<sup>1)</sup> involving the insured vehicle;
- f) Breakdowns resulting from the installation of replacement parts or accessories that have not been approved by the Manufacturer.
- 1) In those cases, as well as in cases of lost keys, lock out, wrong fuel, fuel shortage, the Corvette / Camaro Assistance Centre will help you to organise Assistance. The costs for the additional Services have to be paid by the beneficiary.
- Accidents have to be deleted if Country offers "Towing after Accident".

#### 9. Availability and limitations

Corvette / Camaro Assistance in its entirety is also available for lease vehicles and driving school vehicles for private use.

For hire cars (self-driven hire cars and other hire cars), driving school vehicles for commercial use and taxis, only the "Roadside Assistance" and "Towing" are available. Rental Cars with proof of use as a long-term lease vehicle (minimum of 12 months) can use the full scope of services.

From the point of breakdown, the authorised person(s) can only use one type of transport to the Repairer / Rental Car Company - and not several different means of transport.

Please note that Rental Car Companies often require a credit card or deposit as security for their services, and that limitations may apply according to their general terms and conditions. Corvette / Camaro Assistance accepts no liability for shortcomings and deficiencies in performing these services if such deficiencies stem from great force, acts of war, strikes, etc.

For additional limitations, see item 8 under "General conditions".

### Additional Services Towage after Accident

After an accident of the vehicle, professional towage to the nearest Corvette / Camaro Authorised Repairer can be provided (cost to be born by customer).

When the accident occurs in the area in which the vehicle was originally purchased, the vehicle can be towed to that Corvette / Camaro Authorised Repairer for repair.

Any trailer or caravan attached to the vehicle will be towed to the same workshop.

#### Corvette / Camaro Assistance Emergency Telephone Numbers

Listed on the following pages are the various European country emergency telephone contact numbers.

We recommend that you call the number of the country that you purchased the vehicle in, even when travelling in a different country.

Country	Local phone number	International Phone Number
Andorra	0900 151 886	0034 900 151 886
Austria	0800-20 19 10	0043-1-25 119 19399
Belgium	0800-14 134	0032 2 233 22 90
Bosnia and Herzegovina	(033)-282 102	00387-33-282-102
Bulgaria	(02)-986 73 52	00359-2-986 73 52
Croatia	0800 79 87	00385-1-464 01 41
Cyprus	22 31 31 31	00357-22-31 31 31
Czech Republic	261-10 43 48	00420-2-61 10 43 48
Denmark	80 20 22 07	0045-80 20 22 07
Estonia	(0)-69 79 199	00372-69 79 199
Finland	(09)-77 47 64 00	00358-9-77476400
France (+ Corsica)	0800-25 66 59	0033-4-72 17 12 81
Germany	0800-22 34 552	0049-89-76 76 48 70
Greece	(210)-606 88 13	0030-210-60 68 813
Hungary	(06-1) 345 17 47	0036-1-345 17 47
Ireland	1800-304 500	00353-1-617 95 61
Italy	800-836-056	0039-02-66 16 55 23
Latvia	67 56 65 86	00371-67 56 65 86

Country	Local phone number	International Phone Number
Lithuania	(85)-210 44 25	00370-5-210 44 25
Luxembourg	25 36 36 301	00352-25 36 36 301
Malta	21 24 69 68	00356-21 24 69 68
Monaco	0033-4-72 17 12 81	0033-4-72 17 12 81
Netherlands	0800-099 11 20	0031-70-314 51 12
Norway	800-30 466	0047-800-30 466
Poland	061 83 19 885	0048 61 83 19 885
Portugal	800-20 66 68	00351-21-942 91 05
Romania	021-317 46 90	0040-21-317 46 90
Serbia	(011)-240 43 51	00381-11-240 43 51
Slovakia	(02)-492 05 963	00421-2-49 20 59 63
Slovenia	(01)-530 53 10	00386-1-530 53 10
Spain	900-151 886	0034 900 151886
Sweden	020-78 77 88	0046-771-78 77 88
Switzerland (+Liechtenstein)	0800-55 19 46	0041-58-827 61 06
United Kingdom	0800 - 072 4791	00 800 33 22 88 77

Personal notes			

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